



# Oregon

Kate Brown, Governor

Early Learning Division  
Office of Child Care



May 22, 2019

Dear Provider,

We previously shared information about the Early Learning Division's new licensing data system: Early Learning Information System (ELIS). After discovering some inconsistencies with data in the new system, we have decided to suspend implementation of ELIS at this time. For now, accessing our data system will remain the same as before and processes will not change.

Central Background Registry applicants can now enroll [online](#) with a fee waiver. Due to the data system transition, you will still need to enter your credit card number and will be charged; however, your fee will later be reimbursed. Paper applications do not require a fee.

At a later date, you will receive more information about the Office of Child Care's transition to the ELIS system. We are committed to working with our vendor to ensure the system is fully functional and accurate before re-launch.

We appreciate your patience during this time. If you have questions or need to address an issue, please contact Customer Service at 503-947-1400 or 800-556-6616, or email at [occ.customerservice@state.or.us](mailto:occ.customerservice@state.or.us).

Sincerely,

Dawn Taylor, Office of Child Care Director



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